

Warranty

Silent Power's Two Year Limited Warranty

Silent Power warrants that the products it manufactures will be free from defects in materials and workmanship for a period of two (2) years subject to the conditions set forth below.

The limited warranty is extended to the original purchaser and is transferable. The limited warranty term begins on the date of invoice to the original purchaser of the product. The limited warranty does not apply to any product or part thereof damaged by a) alteration or disassembly, b) accident or abuse, c) corrosion, d) lightning, e) reverse polarity, f) repair or service provided by an unauthorized repair facility, g) operation or installation contrary to instructions pertaining to the product.

Silent Power's liability for any defective product or any part thereof shall be limited to the repair or replacement of the product, at Silent Power's discretion. Silent Power does not warrant or guarantee the workmanship performed by any person or firm installing its products.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). SILENT POWER'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS LIMITED WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

SILENT POWER DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS LIMITED WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

During the two year period beginning on the invoice date, Silent Power will repair or replace products covered under this limited warranty that are returned to Silent Power's facility or to a Silent Power's authorized repair facility, or that are repaired on site by a Silent Power's authorized repair technician. To request limited warranty service, you must contact Silent Power Incorporated at (888) 818-1001 – toll free in North America or directly by dialing 218-454-3030 within the limited warranty period. If warranty service is required, Silent Power will issue a Return Material Authorization (RMA) Number. The requester must mark the outside of the package with the RMA number and include a copy of the original purchase invoice with the return package. Products must be shipped back to Silent Power in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Silent Power will ship the repaired or replacement products to sender freight prepaid if within the continental United States, where applicable. Shipments to other locations will be made freight collect.